



We pledge to
combat pension scams
and protect savers

The pensions industry plays a vital role in protecting savers and helping fight pension scammers.

We will raise awareness, educate and report suspicions to help protect pension savers. We will:

- Regularly warn members about pension scams.
- Encourage members asking for cash drawdown to get impartial guidance from Pension Wise.
- Get to know the warning signs of a scam and best practice for transfers by completing the scams module in the Trustee toolkit and encourage all relevant staff or trustees to do so.
- Study and use the resources on the Financial Conduct Authority (FCA) ScamSmart website, our scams information and the PSIG code.
- Consider becoming a member of the Pension Scams Industry Forum by contacting PSIG.
- Report suspicions of pension scams to Action Fraud and communicate this to your relevant stakeholders.

What this means for you and your pension

Scammers can be difficult to spot and might seek to exploit your trust. We're already committed to protecting our members, but we want to go one step further. Working together, we will help protect you by pledging to follow the principles of the pledge to combat pension scams.